

Can I go to my medical/behavioral health appointment?

- Call your provider before your appointment to see if they are still conducting appointments. Many providers offer telemedicine services, call them in advance to find out if this is a service they offer. If you are unwell, please let your provider know and follow their guidance.
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Can I find out if someone I know or came in contact with tested positive for COVID-19?

- Due to restrictions in HIPAA and state privacy laws, the Division of Public Health is not permitted to provide that information. If you are identified as contact of someone who tested positive in a high-risk setting (like a nursing home), the Division of Public Health will reach out to you.
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What should I do if I think have coronavirus symptoms?

- If you have a primary care provider, please call them for further information. If you do not have a health care provider, please call the DPH Call Center at [1-866-408-1899](tel:1-866-408-1899).
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How can I get tested for coronavirus?

- To be tested, a referral from your provider is required. (*Bayhealth patients will be pre-screened via phone without needing to see a provider first). Symptoms include: fever AND either cough OR difficulty breathing, body aches and sore throat. Contact your primary care provider if you have one. Those without a healthcare provider should call the DPH Call Center at 1-866-408-1899.
 - There are some community testing sites that do not require a referral, but may require an appointment. [Please visit the Testing page](#) for more information and a list of community testing events.
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How is 'recovery' defined in someone with COVID-19?

Individuals with a confirmed case of COVID-19 must maintain home isolation until at least 3 days have passed *since recovery began* – defined as the end of a fever without the use of fever-reducing medications and improvement in respiratory symptoms (e.g., the end of their cough and/or shortness of breath); and, at least 7 days have passed *since symptoms first appeared*.

After discontinuation of home isolation, persons must continue to avoid sustained close contact with others, maintain strict social distancing and hand hygiene, and not return to work for an additional 4 days (for a total of 7 days without symptoms) due to the possible risk of continued infectiousness. Persons may return to work after this 7-day period, however, they should continue to recognize the risk of infectiousness and self-monitor for symptoms.

Will Workers Qualify For Unemployment Benefits If The Coronavirus (Covid-19) Causes An Employer To Slow Down Or Cease Operations?

Unemployment benefits are available to individuals who are unemployed through no fault of their own. If an employer must

shut down operations and no work is available, individuals may be eligible for unemployment benefits if they meet the monetary criteria. Employees who are working reduced hours may be eligible and must report their gross wages at the time they are earned, not paid. Delaware makes no distinction between part time and full time employees who are completely unemployed.

Does Delaware Have A Waiting Week?

Delaware no longer has a waiting week. Claimants should submit a weekly pay authorization the Sunday after a claim is filed and every week thereafter even if they have not yet received a payment.

If An Employee Is In Quarantine Because Of Suspicion Of Having The Coronavirus Will They Be Eligible For Unemployment

Benefits?

Delaware would treat this situation as a temporary layoff. The employee should make every reasonable attempt to preserve their health so they are able to return to work once released.

If An Employee Is Ill Because Of The Coronavirus And Unable To Work Or Cannot Work Because They Must Care For A Family Member Who Is Ill With The Coronavirus Will They Be Eligible For Unemployment Benefits? What If A Worker Must Stay Home To Care For A Child?

Delaware will consider this employee temporarily laid off during the state of emergency. The employee should return to work as soon as they are released. If work is no longer available after the employee is released for work or the employee fails to return to work the agency will make a new determination.

Are Workers Required To Submit Medical Documentation If They Are Unemployed Due To Their Own Inability To Work Or The Need To Care For A Minor Child?

In most cases, yes. However, the agency recognizes the burden placed on the health care industry during this time and will waive this requirement during the state of emergency